



VACANCY

CHIEF OPERATING OFFICER

The Mater Misericordiae Hospital seeks a seasoned Chief Operating Officer (COO) reporting to the CEO. The COO will oversee all day-to-day operations and support functions, driving operational excellence, patient safety, quality, and financial sustainability.

KEY DUTIES AND RESPONSIBILITIES

- Support the CEO in operational strategy, business planning and budgeting
- Provide executive oversight of hospital operations, facilities, biomedical engineering and support services
- Partner with Medical, Nursing, Finance and Risk to enhance patient experience, clinical governance and business continuity
- Lead quality assurance, accreditation, compliance and SafeCare standards
- Drive transformation, digital health, and continuous improvement (Lean, automation)
- Monitor KPIs for operations, quality, finance and patient safety
- Build a high-performance culture through leadership development and performance management
- Any other duty as may be assigned from time to time by the CEO

REQUIREMENTS

- A Master's Degree in Healthcare Administration, Health Services Management, Business Administration (MBA), or related field;
- Professional Qualification in Hospital Management, Healthcare Operations, Quality Management, Project Management, or Healthcare Leadership will be an added advantage.
- Minimum 10 years progressive leadership in healthcare operations, with at least 5 years at senior executive level in a high-volume hospital
- Proven track record in operations, accreditation, financial management and leading multidisciplinary teams
- Registration with relevant professional bodies where applicable

PERSONAL TRAITS

- Unwavering Integrity
- Compassionate Leadership
- Agility
- Mission alignment
- Commitment to social Impact
- Organizational and analytical skills
- Strong communication skills

APPLICATION PROCESS

Interested candidates must provide the following documentation:

- 📎 A detailed resume.
- 📎 A motivation letter explaining why they are interested in the position.
- 📎 Names and contact information for three referees, and relevant academic documents.

All application documents MUST be submitted to hrrecruit@materkenya.com by **15th September 2026**, with the position of interest indicated in the subject line. Only shortlisted candidates will be contacted.

Please note that Mater Misericordiae Hospital DOES NOT charge any fee at any stage of our recruitment process



Mater Misericordiae Hospital



@materkenya



www.materkenya.com